Strengthening Communication by Understanding Self & Others
Using the DiSC Assessment

Communication is the foundation for everything we do in the workplace. It happens every day, all the time. It follows, then, that communication problems can have a devastating role in undermining our organizational success. The good news is that a person with the right knowledge and skills can spot the most common communication potholes in the road and use identified skill to manage interactions.

You will:

Understand your “default” communication style and how it affects others.

Learn to recognize the styles of others and how to adjust yours to create positive outcomes.

Learn how to give and receive feedback effectively using your personality style.

The Original DiSC® Classic profile has unlocked the door to productive communication and effective relationships for over 30 years of proven reliability with over 40 million users, available in 21 languages in over 50 countries. The DiSC Classic remains the most trusted learning instrument in the industry. Its accuracy and reliability has been validated through extensive, ongoing research.

Benefits of working with the results:
You will gain an understanding about your personal behavior, the needs of others and how to adapt in order to build positive outcomes and relationships. With these skills people and organizations will

- Increase productivity
- Improve employee moral
- Minimize conflict and stress
- Increase management effectiveness
- Build on personal strengths

RSVP to Cybil.Boss@urs.com by 24 February

When: March 8, 2012, 1:00pm to 3:00pm
Where: Field Club